

Draeger, Inc.
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Customer Letter
(Internal Reference: TSB 3 PR88180)

Quality Improvement Action – Saver CF (N)
Hood visor material may crack at less than 0° C (32° F)

July 15, 2019

Dear Valued Draeger Customer,

During routine quality assurance product surveillance activities it was identified that a range of **Dräger Saver CF** devices have deviations of the hood visor material specification, and a number of devices have been shipped to customers with this deviation.

The Dräger Saver CF (N) escape SCBA has a minimum operating temperature specification of -15 degrees Celcius under NIOSH test RCT-ASR-STP-0118 *Determination of Low Temperature Operation*.

Unfortunately during routine surveillance testing it was discovered that the material used for the visor will not offer the required level of protection at extreme low temperatures and in some instances cracking of the visor may occur. Affected hood batches are detailed in the attached list, and relates to all Saver CF devices, including spares, manufactured between **1 May 2018 and 2 July 2019**, serial number range **BRLE-0001 to BRMH-9999**.

Due to this issue, the product no longer meets the requirements of the testing standard and Draeger therefore cannot ensure that the product would offer the required level of protection when stored or used in environments with temperatures below 0 degrees Celcius.

Draeger is recommending that customers remove from use any Saver CF product with the potential to be used or stored at temperatures below 0 degrees Celcius, as the Saver CF may not offer the required level of protection in these temperature conditions. However, product that is stored and used *above* 0 degrees Celcius is not affected.

Draeger is currently working towards a solution and will advise of an implementation date as soon as possible. We will be replacing all devices covered in the above mentioned batch range with a new hood assembly. Draeger will contact customers regarding replacements once this date is established.

For Customer Service:
US-Safety@draeger.com
1-800-437-2437

We apologize for any inconvenience that this measure may cause and we thank you for your cooperation in this matter.

For any questions regarding this notice, you may contact me at the following contact number:

+1-346-802-6075

Respectfully,

A handwritten signature in black ink, appearing to read "William Stegman", with a horizontal line extending from the end of the signature.

William Stegman

Quality Manager, Draeger, Inc.

DIHouston.Quality@draeger.com

Attachments:

- 1) Saver CF hood serial number list