



Airgas.com User Guide

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Create MORE and register for MORE with Airgas.com!

Are you a brand new Airgas customer? Have you never been invoiced or received a quote from us? If so, it's easy to both set up your account and register online at the same time on Airgas.com.

What if I have been invoiced or received a quote? There is a slightly different process. Start by clicking 'Register' at the top right of any page on Airgas.com. From the Airgas.com registration page, view the tile marked 'Yes, My business has an existing Airgas customer number,' check the designated box ('I have a recent invoice.') and then select 'Register My Existing Account Online.'

What's my username for when I login in the future? Your email address will be used as your username and you will also need to remember the password you set while registering.

What does my password need to include? Your password must be a minimum of seven characters and have at least one number.

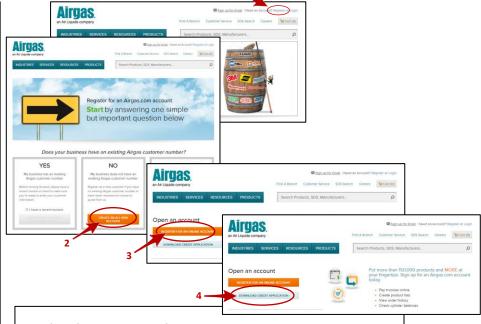
Are there online videos to help me out with registration? Yes, there are.

Navigate to Airgas.com, click on 'Resources' at the top of the page and then 'Tutorials' in the middle of the page.

Do I have to download a credit application? If you want to purchase gases on your account, then you will have to download, complete and return a credit application to your nearest Airgas store by fax, mail or in person.

Can I still purchase from Airgas.com while my account is in review? Yes, you can continue to purchase as a guest user on Airgas.com using your credit card.

What if my account has been in pending status for more than a week? Please contact either eservice@airgas.com or phone 1.866.935.3370 and select option two to speak to a representative.



Registering as a new Airgas Customer:

- Click 'Register' at the top of the screen
- On the Airgas.com registration page, choose the 'NO' tile only if you do not have an established Airgas customer number
- Click 'Create An All New Account'
- Then click 'Register for an Online Account'
- Fill in your contact information such as name and email address then click 'Continue'
- Fill in your company's address and phone number, then click 'Register'
- You will receive a confirmation email that we are processing your registration – This could take up to 5 business days.
- If you want to purchase gases, you will also need to download and return a credit application
- Return to the Airgas registration page by clicking on 'Register' in the top corner of any page
- Then on the Airgas.com registration page, under NO, click 'Create An All New Account' and finally 'Download Credit Application'
- Fill in the application and return it to your nearest Airgas store by fax, mail or in person
- Once received, an Airgas representative will review both the application and the registration.
- Your account will be in pending status until this review is complete – This could take up to 5 Business Days to complete.
- Once your account is activated, you will receive a welcome email with your customer number and user name