VOLUNTARY RECALL NOTICE 3MTM PELTORTM X3 EARMUFFS MANUFACTURED MARCH 2016-MAY 2016 X3A and X3P3 MODELS



June 15, 2016

Dear Valued Customer:

3M has identified a performance issue with certain models of 3M™ PELTOR™ X3 Earmuffs that were manufactured between March 2016 and May 2016, of which you should be aware. Due to unexpected variability in the manufacturing of the earmuff cups, some of these hearing protectors may not provide as much attenuation as claimed. As a result, some users may obtain less noise reduction than expected. Other models of 3M™ PELTOR™ earmuffs are not affected – only X3 models manufactured during the time period listed. Affected products include:

3M™ PELTOR™ Over-the-Head Earmuffs X3A	3M ID XA007706915	UPC 10093045937254
3M™ PELTOR™ Cap-Mount Earmuffs X3P3E	3M ID XA007707905	UPC 10093045937308

The affected products can be identified by the date stamped on the outside of the earmuff cup (Figure 1) and the date printed on the label of the shipping case (Figure 2). The date code format is Month/Year (e.g. 04/2016 or 04-2016)



Figure 1. Date code on earmuff cups



Figure 2. Date code on shipping case labels

Please verify the date code on the X3 earmuffs or packages that you currently have. Discontinue using all X3 earmuffs that are marked with date codes 03/2016, 04/2016 and 05/2016 and contact 3M for complimentary replacement earmuffs. X3 earmuffs purchased prior to March 2016 are not affected.

ACTIONS: If you have one of the affected earmuffs, 3M will replace it with the same model, X3, or you may choose an upgraded model such as X4 (similar noise reduction, thinner cups) or X5 (highest noise reduction, large cups). The steps to obtain replacement earmuffs are:

- 1) Identify date on Earmuff or Shipping Label
- 2) Contact 3M if date codes are 03/2016, 04/2016 and 05/2016
- 3) Dispose of recalled X3 product
- 4) Receive X3, X4 or X5 earmuffs as replacements

3M Contact Information:

Product replacement 1-800-355-6682 Technical questions 1-800-243-4630 Follow all User Instructions and wear hearing protectors properly when you are exposed to loud sounds to help reduce the risk of adverse health effects including injury and/or permanent hearing loss. If your hearing seems dulled or there is ringing or buzzing in your ears during or after any noise exposure, your hearing may be at risk. Visit www.3M.com/hearing for information about hearing protection.

We apologize for any inconvenience this may cause. If you have technical questions regarding this letter, please contact 3M Technical Service at the number listed above.

Sincerely,

Brian Myers Director

3M Hearing Solutions Business

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